

Director's Report

February 2018

Board Information

Healthcare Benefits Update – I have updated you previously on the possibility of using the state healthcare plan. We heard back from the Program Manager, but the response did not seem to provide a definitive determination from the Attorney General's office. My understanding is that determination of eligibility is what is needed to move forward. David Toscano's office has provided assistance. However, because of the timing of making a decision we have decided to continue with our current healthcare program. To be eligible, JAUNT may need a General Assembly Delegate to submit legislation to amend the code to allow entities like JAUNT to be eligible.

Team Meetings – Staff team meetings have been happening all last week and this week. The main focus is the healthcare plan enrollment.

Transit Development Plan – JAUNT is awaiting the revised Chapter 1 to share with the Board, and next chapter of the Transit Development Plan. If the Board pursues the use of committees, JAUNT will work with each committee on the related sections of the plan, such as financials would go to the finance committee.

FTA/CAT Comprehensive Review (Triennial Review) – In March, JAUNT will participate in CAT's triennial Comprehensive Review (formally known as a Triennial Review). The materials and processes looked at are the same as what CAT is expected to look at on an annual basis for JAUNT. This review is intended to ensure that both CAT and JAUNT adhere to all applicable federal regulatory requirements, as a condition of receiving federal funds for transit. I mention this again this month because it is important to know staff have been working hard on correcting even the smallest aspects of our policies and procedures. Some of these documents will need to come before the Committees and Board for adoption.

State Capital Funding Assistance – Efforts by HB 1319 to replenish funding for 40% of the state capital assistance to transit has failed. HB 1319 proposed by Delegate Sullivan was "absorbed" into House Bill 1589. With that action the potential for a new bond revenue was removed. HB 1589 does set forth the foundation for prioritization. However, it is uncertain how JAUNT's projects might fair in the new prioritization. I will create standalone writeup to be provided for JAUNT's Board members, and our localities to best understand the six-year impact of this direction. Our current six-year capital budget is \$35,700,434, with \$5,712,069 currently identified as state assistance.

JAUNT BOARD MEETING CALENDAR

(This section would change if committee structure approved)

March	Budget Updates Finance Committee Meeting Annual update EEO, Title IV Policy and DBE Goal
April	Budget Updates
May	Proxy letters to local governments Finance Committee Meeting Start Executive Director evaluation process
June	Salary and Benefits Survey (<i>Tentative</i>) Amend Budget for upcoming year as needed Third Quarter Updates (Safety, Outreach, Financial, Statistical, Cash Report) Nominating Committee
July	New fiscal year begins Annual Stockholders Meeting – elect officers Letters to localities regarding attendance
August	<i>Meeting may be canceled due to Annual CTAV Expo</i> Annual Marketing and Outreach Plan Review Localities' Service and Budget Priorities (Process Begins)
September	<i>Draft Budget for Discussion, Possible Approval</i> <i>Capital Project Discussion/Approval</i>
October	Any Revisions to Draft Budget Annual Report Capital Project Discussion/Approval Review Strategic Plan
November	Passenger Survey Review Audit Review First Quarter Updates (Safety, Outreach, Financial, Statistical, Cash Report) <i>Exec. Dir. presents annual reports to each locality</i> <i>Budgets to local governments</i>
December	<i>Recommended: Holiday Party and Strategic Discussion</i>
January	Agency Survey Review State and federal budgets due Public hearing on budget application Annual update EEO, Title IV Policy and DBE Goal
February	Update Strategic Plan Second Quarter Updates (Safety, Outreach, Mobility Manager, Financial, Statistical, Cash Report) Annual update EEO, Title IV Policy and DBE Goal

Upcoming Board Meetings

March 14th, 2018
 April 11th, 2018
 May 9th, 2018
 June 13th, 2018
 July 12th, 2018
 August 8th, 2018

September 12th, 2018
 October 10th, 2018
 November 14th, 2018
 December 12th, 2018
 January 9th, 2019
 February 13th, 2019

JAUNT
Americans with Disabilities Act Compliance
Monthly Statistical and Performance Summary
FY 2018

	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	YTD Total
Systemwide Trips Provided:	24,682	28,439	26,781	28,148	28,480	25,365	161,895
<i>ADA Trips Provided:</i>	12,154	13,196	12,392	13,195	12,120	11,110	74,167
Total Revenue Service Miles Operated:	140,212	168,706	149,465	138,034	134,101	123,699	854,218
<i>ADA Miles Operated:</i>	44,530	50,630	41,782	42,272	45,135	36,683	261,031
Total Revenue Service Hours Operated:	8,580	9,419	8,495	9,017	8,703	8,166	52,380
<i>ADA Hours Operated:</i>	4,220	4,464	3,965	3,965	4,194	3,974	24,781
Total No Shows	695	763	697	718	667	684	4,224
<i>ADA No Shows:</i>	439	497	433	451	405	425	2,650
Total Denials/Turndowns	13	8	15	19	6	7	68
<i>ADA Denials:</i>	0	1	2	3	3	2	11
On-Time Performance	95%	95%	91%	91%	91%	92%	92%
<i>ADA On-time Performance</i>	94%	93%	88%	87%	88%	90%	90%
Number of ADA related Complaints:	0	0	0	0	0	0	0
ADA Missed Trips:	0	0	0	0	0	0	0
Lifts Determined Inoperable:	0	0	0	0	0	0	0
ADA Passenger Incidents/Accidents:	0	0	0	0	0	1	1
ADA Vehicle Accidents:	1	0	0	1	0	0	2
Excessively Long ADA Trips (exceeds 60 Min):	27	28	36	37	19	6	26
Call Hold Times:	1:52	1:43	1:56	1:48	1:52	1:44	1:49

Standards:

On-Time Performance Within Stated Window: 85%

ADA Trip Denials: 5 or less per month

ADA Missed Trips: 5 or less per month

Excessively Long ADA Trips: 65 or less per month

Call Hold Times: Average 2 min or less per month, per call