

In 2020, against the backdrop of an extraordinarily uncertain year, Jaunt has remained a beacon of resilience and dependability for our passengers and our staff. From April 1 – October 31, while the world grappled with how to react and respond to a global pandemic, Jaunt did what it does best: we adapted and hit the road.

## HOPE

In a time of great uncertainty, Jaunt has remained a dependable resource for our community.



over **20,000** calls answered

**1,231** passengers taken on **45,082** trips

**462,052** miles safely traveled by **64** vehicles

**195** hours volunteered by Jaunt staff in their communities

## SUPPORT

Helping the local economy by safeguarding jobs & helping riders keep their money in the bank.



Did you know that Jaunt also transports heroes? **226** essential workers rode Jaunt to work & back over **16,728** trips

Jaunt went fare-free to limit person-to-person contact, saving our passengers **\$81,302**

**0** Jaunt employees were furloughed

## WELLNESS

Jaunt continues to provide critical trips to those in need throughout the pandemic.



**2,171** trips made in support of human service agencies

**854** passengers taken on **15,763** trips for medical purposes

**177** dialysis patients delivered safely to **5,347** dialysis appointments

## HUNGER

Making sure our community has access to food, eliminating anxiety when it comes to the next meal.



groceries delivered to approximately **45** families/month through a partnership with JABA & the Blue Ridge Area Food Bank

**90** trips to local food banks



WHERE CAN WE TAKE YOU?