In 2020, against the backdrop of an extraordinarily uncertain year, Jaunt has remained a beacon of resilience and dependability for our passengers and our staff. From April 1 – October 31, while the world grappled with how to react and respond to a global pandemic, Jaunt did what it does best: we adapted and hit the road.

**WELLNESS**
Jaunt continues to provide critical trips to those in need throughout the pandemic.

- 2,171 trips made in support of human service agencies
- 854 passengers taken on 15,763 trips for medical purposes
- 177 dialysis patients delivered safely to 5,347 dialysis appointments

**HUNGER**
Making sure our community has access to food, eliminating anxiety when it comes to the next meal.

- groceries delivered to approximately 45 families/month through a partnership with JABA & the Blue Ridge Area Food Bank
- 90 trips to local food banks

**SUPPORT**
Helping the local economy by safeguarding jobs & helping riders keep their money in the bank.

- Did you know that Jaunt also transports heros? 226 essential workers rode Jaunt to work & back over 16,728 trips
- Jaunt went fare-free to limit person-to-person contact, saving our passengers $81,302
- 0 Jaunt employees were furloughed

**HOPE**
In a time of great uncertainty, Jaunt has remained a dependable resource for our community.

- over 20,000 calls answered
- 1,231 passengers taken on 45,082 trips
- 462,052 miles safely traveled by 64 vehicles
- 195 hours volunteered by Jaunt staff in their communities